

Public Reporting

Source: October 2023 Hospital Compare Preview Reports

Updated 07/31/2023



For Discharges Between			Franklin Woods Community Hospital	Johnson City Medical Center	Holston Valley Medical Center	Indian Path Community Hospital	Norton Community Hospital	Dickenson County Hospital	Hawkins County Memorial Hospital	Lonesome Pine Hospital	Hancock County Hospital	Bristol Regional Medical Center	Johnston Memorial Hospital	Smyth County Community Hospital	Russell County Hospital	Sycamore Shoals Hospital	Uncoi County Hospital	Johnson County Community Hospital	Greeneville Community Hospital	Lee County Community Hospital
National																				
<b>Target Quality Measures Rate</b>																				
PSI-3 Pressure Ulcer Rate	Jul 1, 2020 - Jun 30, 2022	As Compared to National Benchmark	Same As National	Same As National	Same As National	Same As National	Same As National	Not Applicable	Same As National	Same As National	Not Applicable	Same As National	Same As National	Same As National	Same As National	Same As National	Same As National	Not Applicable	Same As National	Not Applicable
			0.33	0.38	0.26	0.52	0.41		0.58	0.40		0.28	0.23	0.47	0.48	0.35	0.57		0.32	
PSI-6 Iatrogenic Pneumothorax Rate	Jul 1, 2020 - Jun 30, 2022	As Compared to National Benchmark	Same As National	Same As National	Same As National	Same As National	Same As National	Not Applicable	Same As National	Same As National	Not Applicable	Same As National	Same As National	Same As National	Same As National	Same As National	Same As National	Not Applicable	Same As National	Not Applicable
			0.27	0.26	0.25	0.24	0.23		0.25	0.24		0.23	0.22	0.24	0.24	0.24	0.25		0.31	
PSI-8 In-Hospital Fall With Hip Fracture Rate (previously Postoperative Hip Fracture Rate)	Jul 1, 2020 - Jun 30, 2022	As Compared to National Benchmark	Same As National	Same As National	Same As National	Same As National	Same As National	Not Applicable	Same As National	Same As National	Not Applicable	Same As National	Same As National	Same As National	Same As National	Same As National	Same As National	Not Applicable	Same As National	Not Applicable
			0.09	0.08	0.08	0.09	0.10		0.09	0.10		0.08	0.09	0.09	0.09	0.09	0.09		0.11	
PSI 09 Perioperative Hemorrhage or Hematoma Rate	Jul 1, 2020 - Jun 30, 2022	As Compared to National Benchmark	Same As National	Same As National	Same As National	Same As National	Same As National	Not Applicable	N/A (Too Few Cases)	Same As National	Not Applicable	Same As National	Same As National	Same As National	N/A (Too Few Cases)	Same As National	No Cases Met Criteria	Not Applicable	Same As National	Not Applicable
			2.25	1.68	1.60	2.47	2.49			2.47		3.62	2.28	2.49		2.80			2.66	
PSI 10 Postoperative Physiologic and Metabolic Derangement Rate	Jul 1, 2020 - Jun 30, 2022	As Compared to National Benchmark	Same As National	Same As National	Same As National	Same As National	Same As National	Not Applicable	Not Applicable	N/A (Too Few Cases)	Not Applicable	Same As National	Same As National	Same As National	N/A (Too Few Cases)	Same As National	No Cases Met Criteria	Not Applicable	Same As National	Not Applicable
			1.43	1.75	1.09	1.55	1.41					1.57	1.46	1.57		1.55			1.53	
PSI 11 Postoperative Respiratory Failure Rate	Jul 1, 2020 - Jun 30, 2022	As Compared to National Benchmark	Same As National	Same As National	Same As National	Same As National	Same As National	Not Applicable	Not Applicable	N/A (Too Few Cases)	Not Applicable	Same As National	Same As National	Same As National	N/A (Too Few Cases)	Same As National	No Cases Met Criteria	Not Applicable	Same As National	Not Applicable
			5.79	12.61	5.81	8.36	5.84					6.78	16.92	8.56		7.98			7.76	
PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	Jul 1, 2020 - Jun 30, 2022	As Compared to National Benchmark	Same As National	Same As National	Same As National	Same As National	Same As National	Not Applicable	N/A (Too Few Cases)	Same As National	Not Applicable	Same As National	Same As National	Same As National	N/A (Too Few Cases)	Same As National	No Cases Met Criteria	Not Applicable	Same As National	Not Applicable
			3.02	3.87	2.97	3.53	3.36			3.48		4.22	3.31	3.97		3.34			3.49	
PSI 13 Postoperative Sepsis Rate	Jul 1, 2020 - Jun 30, 2022	As Compared to National Benchmark	Same As National	Same As National	Same As National	N/A (Too Few Cases)	Same As National	Not Applicable	Not Applicable	N/A (Too Few Cases)	Not Applicable	Not Applicable	Same As National	N/A (Too Few Cases)	N/A (Too Few Cases)	Same As National	No Cases Met Criteria	Not Applicable	Same As National	Not Applicable
			4.83	6.41	5.11		5.42					4.41	6.45			5.70			4.95	
PSI 14 Postoperative Wound Dehiscence Rate	Jul 1, 2020 - Jun 30, 2022	As Compared to National Benchmark	Same As National	Same As National	Same As National	Same As National	Same As National	Not Applicable	N/A (Too Few Cases)	Same As National	Not Applicable	Same As National	Same As National	N/A (Too Few Cases)	N/A (Too Few Cases)	Same As National	No Cases Met Criteria	Not Applicable	Same As National	Not Applicable
			1.84	3.22	1.78	1.96	0.84			1.96		1.72	1.84			1.98			1.85	
PSI 15 Accidental Puncture or Laceration Rate* (Measure modified)	Jul 1, 2020 - Jun 30, 2022	As Compared to National Benchmark	Same As National	Same As National	Same As National	Same As National	Same As National	Not Applicable	Not Applicable	Same As National	Not Applicable	Same As National	Same As National	Same As National	N/A (Too Few Cases)	Same As National	No Cases Met Criteria	Not Applicable	Same As National	Not Applicable
			0.83	1.03	0.80	1.05	1.13			1.06		1.01	0.93	1.08		1.06			0.97	
CLABSI	Jan 1, 2022 - Dec 31, 2022	As Compared to National Benchmark	Not Applicable	Same As National	Same As National	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Unable to Calculate for this Period	Not Applicable	Same As National	Same As National	Not Applicable	Not Applicable	Same As National	Not Applicable	Not Applicable	Same As National	Not Applicable

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		National	Franklin Woods Community Hospital	Johnson City Medical Center	Holston Valley Medical Center	Indian Path Community Hospital	Norton Community Hospital	Dickenson County Hospital	Hawkins County Memorial Hospital	Lonesome Pine Hospital	Hancock County Hospital	Bristol Regional Medical Center	Johnston Memorial Hospital	Smyth County Community Hospital	Russell County Hospital	Sycamore Shoals Hospital	Uncoi County Hospital	Johnson County Community Hospital	Greeneville Community Hospital	Lee County Community Hospital
For Discharges Between				0.84	0.836							0.677	0.503			0.00			2.37	
CAUTI	Jan 1, 2022 - Dec 31, 2022	As Compared to National Benchmark	Same As National	Same As National	Better Than National	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Same As National	Not Applicable	Same As National	Same As National	Not Applicable	Not Applicable	Same As National	Not Applicable	Not Applicable	Worse Than National	Not Applicable
			0.00	1.03	0.367					0.654		0.919	1.250			0.59			2.60	
SSI COLON Surgical Site Infection	Jan 1, 2022 - Dec 31, 2022	As Compared to National Benchmark	Same As National	Same As National	Same As National	Same As National	Not Applicable	Not Applicable	Not Applicable	Unable to Calculate for this Period	Not Applicable	Same As National	Same As National	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Same As National	Not Applicable
			0.385	1.26	0.936	1.645						1.538	1.125						1.20	
SSI HYST Surgical Site Infection	Jan 1, 2022 - Dec 31, 2022	As Compared to National Benchmark	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Unable to Calculate for this Period	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Unable to Calculate for this Period	Not Applicable
MRSA	Jan 1, 2022 - Dec 31, 2022	As Compared to National Benchmark	Same As National	Same As National	Same As National	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Unable to Calculate for this Period	Not Applicable	Worse Than National	Same As National	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Same As National	Not Applicable
			0.00	1.29	1.705							2.086	2.232						0.96	
CDIFF	Jan 1, 2022 - Dec 31, 202275	As Compared to National Benchmark	Better Than National	Better Than National	Same As National	Same As National	Same As National	Not Applicable	Not Applicable	Same As National	Not Applicable	Better Than National	Better than National	Not Applicable	Same As National	Same As National	Not Applicable	Not Applicable	Same As National	Not Applicable
			0.197	0.36	0.750	1.239	0.289			0.413		0.371	0.193		0.000	0.371			0.602	
<b>General Information-Structural Measures</b>																				
OP12 HIT Ability electronically receive lab results		Survey Question	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available
OP17 Tracking Clinical Results Between Visits		Survey Question	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available
<b>Survey of Patient's Experiences - Hospital Consumer Assessment of Healthcare Providers and Systems Survey (HCAHPS) %</b>																				
HCOMP1A Patients who reported that their nurses "Always" communicated well	Jan 1, 2022 - Dec 31, 2022	79	79	75	71	77	82	Not Applicable	Too Few Surveys	Too Few Surveys	Too Few Surveys	71	73	79	85	73	Too Few Surveys	Not Applicable	71	Not Applicable
Category Star Rating			★★★★	★★★	★★	★★★	★★★★	Not Available	Not Available	Not Available	Not Available	★★	★★★	★★★★	★★★★★	★★★	Not Available	Not Available	★★	
HCOMP1U Patients who reported that their nurses "Usually" communicated well	Jan 1, 2022 - Dec 31, 2022	16	16	19	20	17	16	Not Applicable	N/A (Too Few Cases)	N/A (Too Few Cases)	N/A (Too Few Cases)	20	19	17	13	20	N/A (Too Few Cases)	Not Applicable	19	Not Applicable
HCOMP1 SNP Patients who reported that their nurses "Sometimes" or "Never" communicated well	Jan 1, 2022 - Dec 31, 2022	5	5	6	9	6	2	Not Applicable	N/A (Too Few Cases)	N/A (Too Few Cases)	N/A (Too Few Cases)	9	8	4	2	7	N/A (Too Few Cases)	Not Applicable	10	Not Applicable
HCOMP2A Patients who reported that their doctors "Always" communicated well	Jan 1, 2022 - Dec 31, 2022	79	79	73	74	79	86	Not Applicable	Too Few Surveys	Too Few Surveys	Too Few Surveys	75	76	79	88	76	Too Few Surveys	Not Applicable	72	Not Applicable
Category Star Rating			★★★★	★★★	★★★	★★★★	★★★★	Not Available	Not Available	Not Available	Not Available	★★★	★★★	★★★★	★★★★★	★★★	Not Available	Not Available	★★	
HCOMP2U Patients who reported that their doctors "Usually" communicated well	Jan 1, 2022 - Dec 31, 2022	16	16	19	53	15	11	Not Applicable	N/A (Too Few Cases)	N/A (Too Few Cases)	N/A (Too Few Cases)	17	17	16	11	18	N/A (Too Few Cases)	Not Applicable	18	Not Applicable
HCOMP2 SNP Patients who reported that their doctors "Sometimes" or "Never" communicated well	Jan 1, 2022 - Dec 31, 2022	5	5	8	8	6	3	Not Applicable	N/A (Too Few Cases)	N/A (Too Few Cases)	N/A (Too Few Cases)	8	7	5	1	6	N/A (Too Few Cases)	Not Applicable	59	Not Applicable
HCOMP3A Patients who reported that they "Always" received help as soon as they wanted	Jan 1, 2022 - Dec 31, 2022	65	63	60	53	63	61	Not Applicable	Too Few Surveys	Not Applicable	Not Applicable	55	56	66	74	59	Too Few Surveys	Not Applicable	60	Not Applicable
Category Star Rating			★★★★	★★★	★★	★★★	★★★	Not Available	Not Available	Not Available	Not Available	★★	★★	★★★★	★★★★★	★★★	Not Available	Not Available	★★★	
HCOMP3U Patients who reported that they "Usually" received help as soon as they wanted	Jan 1, 2022 - Dec 31, 2022	24	27	27	25	23	30	Not Applicable	N/A (Too Few Cases)	N/A (Too Few Cases)	N/A (Too Few Cases)	27	26	25	20	26	N/A (Too Few Cases)	Not Applicable	26	Not Applicable

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HCOMP3 SNP Patients who reported that they "Sometimes" or "Never" received help as soon as they wanted	Jan 1, 2022 - Dec 31, 2022	11	10	13	22	14	9	Not Applicable	N/A (Too Few Cases)	N/A (Too Few Cases)	N/A (Too Few Cases)	18	18	9	6	15	N/A (Too Few Cases)	Not Applicable	15	Not Applicable
<b>HCOMP5U P Patients who reported that staff "Always" explained about medicines before giving it to them</b>	Jan 1, 2022 - Dec 31, 2022	62	60	57	54	57	68	Not Applicable	Too Few Surveys	Not Applicable	Not Applicable	57	53	62	78	56	Too Few Surveys	Not Applicable	56	Not Applicable
<b>Category Star Rating</b>			★★★	★★★	★★	★★★	★★★★	Not Available	Not Available	Not Available	Not Available	★★	★★	★★★	★★★★	★★★	Not Available		★★★	
HCOMP5U P Patients who reported that staff "Usually" explained about medicines before giving it to them	Jan 1, 2022 - Dec 31, 2022	18	20	18	21	20	15	Not Applicable	N/A (Too Few Cases)	N/A (Too Few Cases)	N/A (Too Few Cases)	19	21	16	12	20	N/A (Too Few Cases)	Not Applicable	19	Not Applicable
HCOMP5 SNP Patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them	Jan 1, 2022 - Dec 31, 2022	20	20	25	25	23	17	Not Applicable	N/A (Too Few Cases)	N/A (Too Few Cases)	N/A (Too Few Cases)	24	26	22	10	24	N/A (Too Few Cases)	Not Applicable	25	Not Applicable
<b>HCLEAN HSPAP Patients who reported that their room and bathroom were "Always" clean</b>	Jan 1, 2022 - Dec 31, 2022	72	59	59	56	73	59	Not Applicable	Too Few Surveys	Not Applicable	Not Applicable	53	75	85	72	68	Too Few Surveys	Not Applicable	57	Not Applicable
<b>Category Star Rating</b>			★★	★★	★	★★★★	★★	Not Available	Not Available	Not Available	Not Available	★	★★★★	★★★★	★★★★	★★★	Not Available		★	
HCLEAN HSPAP Patients who reported that their room and bathroom were "Usually" clean	Jan 1, 2022 - Dec 31, 2022	18	22	22	23	17	26	Not Applicable	N/A (Too Few Cases)	N/A (Too Few Cases)	N/A (Too Few Cases)	24	17	11	25	18	N/A (Too Few Cases)	Not Applicable	22	Not Applicable
HCLEAN HSPSNP Patients who reported that their room and bathroom were "Sometimes" or "Never" clean	Jan 1, 2022 - Dec 31, 2022	10	19	19	21	10	15	Not Applicable	N/A (Too Few Cases)	N/A (Too Few Cases)	N/A (Too Few Cases)	23	8	4	3	14	N/A (Too Few Cases)	Not Applicable	21	Not Applicable
<b>HQUIETHSP AP Patients who reported that the area around their room was "Always" quiet at night</b>	Jan 1, 2022 - Dec 31, 2022	62	69	52	51	63	59	Not Applicable	Too Few Surveys	Too Few Surveys	Too Few Surveys	51	59	68	77	63	Too Few Surveys	Not Applicable	52	Not Applicable
<b>Category Star Rating</b>			★★★★	★★	★★	★★★	★★★	Not Available	Not Available	Not Available	Not Available	★★	★★★	★★★★	★★★★	★★★★	Not Available		★★	
HQUIETHSP UP Patients who reported that the area around their room was "Usually" quiet at night	Jan 1, 2022 - Dec 31, 2022	28	26	34	33	25	32	Not Applicable	N/A (Too Few Cases)	N/A (Too Few Cases)	N/A (Too Few Cases)	32	31	25	20	30	N/A (Too Few Cases)	Not Applicable	30	Not Applicable
HQUIETHSP SNP Patients who reported that the area around their room was "Sometimes" or "Never" quiet at night	Jan 1, 2022 - Dec 31, 2022	10	5	15	16	12	9	Not Applicable	N/A (Too Few Cases)	N/A (Too Few Cases)	N/A (Too Few Cases)	17	10	7	3	7	N/A (Too Few Cases)	Not Applicable	18	Not Applicable
<b>HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home</b>	Jan 1, 2022 - Dec 31, 2022	86	86	82	86	86	89	Not Applicable	Too Few Surveys	Too Few Surveys	Too Few Surveys	83	86	92	88	81	Too Few Surveys	Not Applicable	82	Not Applicable
<b>Category Star Rating</b>			★★★★	★★★	★★★★	★★★★	★★★★	Not Available	Not Available	Not Available	Not Available	★★★	★★★★	★★★★	★★★★	★★★	Not Available		★★★	
HCOMP6N P Patients who reported that NO, they were not given information about what to do during their recovery at home	Jan 1, 2022 - Dec 31, 2022	14	14	18	14	14	11	Not Applicable	N/A (Too Few Cases)	N/A (Too Few Cases)	N/A (Too Few Cases)	17	14	8	12	19	N/A (Too Few Cases)	Not Applicable	18	Not Applicable
<b>HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital</b>	Jan 1, 2022 - Dec 31, 2022	51	50	44	46	51	46	Not Applicable	Too Few Surveys	Too Few Surveys	Too Few Surveys	44	45	54	52	47	Too Few Surveys	Not Applicable	41	Not Applicable
<b>Category Star Rating</b>			★★★	★★	★★	★★★	★★	Not Available	Not Available	Not Available	Not Available	★★	★★★	★★★★	★★★★	★★★	Not Available		★★	
HCOMP7A Patients who "Agree" they understood their care when they left the hospital	Jan 1, 2022 - Dec 31, 2022	43	45	47	46	42	50	Not Applicable	N/A (Too Few Cases)	N/A (Too Few Cases)	N/A (Too Few Cases)	48	48	41	43	47	N/A (Too Few Cases)	Not Applicable	50	Not Applicable
HCOMP7D SD Patients who "Disagree" or "Strongly Disagree" they understood their care when they left the hospital	Jan 1, 2022 - Dec 31, 2022	6	5	9	8	7	4	Not Applicable	N/A (Too Few Cases)	N/A (Too Few Cases)	N/A (Too Few Cases)	8	7	5	5	6	N/A (Too Few Cases)	Not Applicable	9	Not Applicable
<b>HHSP RATING910 Patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)</b>	Jan 1, 2022 - Dec 31, 2022	70	72	56	55	70	67	Not Applicable	Too Few Surveys	Too Few Surveys	Too Few Surveys	56	66	73	72	61	Too Few Surveys	Not Applicable	50	Not Applicable
<b>Category Star Rating</b>			★★★★	★★	★★	★★★	★★★	Not Available	Not Available	Not Available	Not Available	★★	★★★	★★★★	★★★★	★★★	Not Available		★	
HHSP RATING78 Patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest)	Jan 1, 2022 - Dec 31, 2022	21	20	25	29	17	22	Not Applicable	N/A (Too Few Cases)	N/A (Too Few Cases)	N/A (Too Few Cases)	28	20	18	20	27	N/A (Too Few Cases)	Not Applicable	30	Not Applicable
HHSP RATING06 Patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest)	Jan 1, 2022 - Dec 31, 2022	9	8	19	16	13	11	Not Applicable	N/A (Too Few Cases)	N/A (Too Few Cases)	N/A (Too Few Cases)	16	14	9	8	12	N/A (Too Few Cases)	Not Applicable	20	Not Applicable
<b>HRECMND DY Patients who reported YES, they would definitely recommend the hospital</b>	Jan 1, 2022 - Dec 31, 2022	69	75	56	58	73	60	Not Applicable	Too Few Surveys	Too Few Surveys	Too Few Surveys	58	61	68	68	59	Too Few Surveys	Not Applicable	48	Not Applicable
<b>Category Star Rating</b>			★★★★	★★	★★	★★★★	★★★	Not Available	Not Available	Not Available	Not Available	★★	★★★	★★★★	★★★★	★★★	Not Available		★★	
HRECMND PY Patients who reported YES, they would probably recommend the hospital	Jan 1, 2022 - Dec 31, 2022	25	19	33	30	20	32	Not Applicable	N/A (Too Few Cases)	N/A (Too Few Cases)	N/A (Too Few Cases)	31	30	25	30	33	N/A (Too Few Cases)	Not Applicable	37	Not Applicable

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HRECMND DN Patients who reported NO, they would probably not or definitely not recommend the hospital	Jan 1, 2022 - Dec 31, 2022	6	6	11	12	7	8	Not Applicable	N/A (Too Few Cases)	N/A (Too Few Cases)	N/A (Too Few Cases)	11	9	7	2	8	N/A (Too Few Cases)	Not Applicable	15	Not Applicable
<b>Timely &amp; Effective care Colonoscopy follow-up %</b>																				
OP29 Avg Risk Polyp Surveillance	Jan 1, 2021 - Dec 31, 2021	91%	50%	100%	95%	Not Applicable	100%	Not Applicable	Not Applicable	92%	Not Applicable	N/A (Too Few To Rpt)	100%	100%	N/A (Too Few To Rpt)	100%	N/A (Too Few To Rpt)	Not Applicable	100%	Not Applicable
OP30 High risk Polyp Surveillance																				
<b>Timely &amp; Effective Care Heart Attack</b>																				
OP3b Median Time to Transfer AMI (Minutes)	Jan 1, 2022 - Dec 31, 2022	64	52	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	48	67	105	62	71	N/A (Too Few To Rpt)	Not Applicable	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	80	N/A (Too Few To Rpt)
<b>Timely &amp; Effective Care- Emergency Department (ED) Throughput</b>																				
EDV Emergency Department Volume Category	Jan 1, 2022 - Dec 31, 2022	Not Applicable	Medium	High	High	Medium	Low	Low	Low	Low	Low	High	Medium	Low	Low	Medium	Low	Low	Medium	Low
ED2b ED Decision to Transport (Minutes)																				
OP18b Median time ED arrival to discharge (Minutes)	Jan 1, 2022 - Dec 31, 2022	161 Low Vol = 126 Medium Vol = 171 High Vol = 209 Very High Vol = 400	198	191	209	179	195	123	98	157	124	200	221	131	128	198	144	107	171	129
OP22 Left without being seen	Jan 1, 2021 - Dec 31, 2021	3%	3%	2%	2%	4%	1%	1%	1%	1%	0%	3%	4%	1%	1%	4%	1%	1%	3%	4%
OP23 Head CT stroke patients	Jan 1, 2022 - Dec 31, 2022	69%	67%	83%	90%	N/A (Too Few To Rpt)	78%	N/A (Too Few To Rpt)	43%	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	100%	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	42%	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)
<b>Timely &amp; Effective Care Preventive Care %</b>																				
IMM3OP27 FACADHPCT HCW Influenza Vaccination	Oct 1, 2022 - Mar 31, 2023	81%	98%	100%	97%	98%	99%	97%	95%	97%	97%	99%	97%	95%	94%	100%	96%	Not Applicable	96%	Not Applicable
HCP_COVID-19 Vaccination Coverage Healthcare Personnel	Oct 1, 2022 - Dec 31, 2022	91%	89%	90%	89%	89%	N/A (Too Few To Rpt)	86%	89%	91%	91%	89%	90%	93%	93%	90%	89%	Not Applicable	87%	Not Applicable
<b>Timely &amp; Effective Care Blood Clot Prevention &amp; Treatment %</b>																				
SEP-1 Severe Sepsis and Septic Shock	Jan 1, 2022 - Dec 31, 2022	59%	66%	50%	52%	56%	41%	N/A (Too Few To Rpt)	56%	61%	58%	45%	61%	82%	65%	69	57%	65%	Not Applicable	56%
<b>Timely &amp; Effective Care Pregnancy &amp; delivery care %</b>																				
PC01 Elective Delivery	Jan 1, 2022 - Dec 31, 2022	2%	17%	0%	Not Applicable	0%	0.0%	Not Applicable	Not Applicable	9%	Not Applicable	13%	20.0%	No Cases Met Criteria	No Cases Met Criteria	No Cases Met Criteria	No Cases Met Criteria	No Cases Met Criteria	0.0%	Not Applicable
<b>Complications - Surgical Complications Rate</b>																				
Hip and Knee Complications	Apr 1, 2019 - Mar 31, 2022	As Compared to National Benchmark	Not Applicable	Same As National	Same As National	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	Not Applicable	Not Applicable	N/A (Too Few To Rpt)	Not Applicable	Same As National	N/A (Too Few To Rpt)	Same As National	Not Applicable	Same As National	Not Applicable	Not Applicable	N/A (Too Few To Rpt)	Not Applicable
				2.9%	2.6%							3.4%		3.1%		4.2%				
PSI90 Complications / patient safety for selected indicators	Jul 1, 2020 - Jun 30, 2022	As Compared to National	Same As National	Same As National	Same As National	Same As National	Same As National	Not Applicable	N/A (Too Few To Rpt)	Same As National	Not Applicable	Same As National	Same As National	Same As National	N/A (Too Few To Rpt)	Same As National	N/A (Too Few To Rpt)	Not Applicable	Same As National	Not Applicable
			0.78	1.11	0.75	0.95	0.98			0.96		0.86	1.20	0.97		0.89			0.89	
PSI4 SURG COMP Death rate among surgical patients with serious treatable complications	Jul 1, 2020 - Jun 30, 2022	As Compared to National	N/A (Too Few To Rpt)	Worse Than National	Same As National	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	Not Applicable	Not Applicable	N/A (Too Few To Rpt)	Not Applicable	Same As National	Same As National	N/A (Too Few To Rpt)	No Cases Met Criteria	N/A (Too Few To Rpt)	No Cases Met Criteria	Not Applicable	N/A (Too Few To Rpt)	Not Applicable
				223.25	194.31							188.94	173.43							
<b>Readmissions &amp; deaths 30 day rates of readmission %</b>																				

**Public Reporting**

Source: October 2023 Hospital Compare Preview Reports

Updated 07/31/2023



		National	Franklin Woods Community Hospital	Johnson City Medical Center	Holston Valley Medical Center	Indian Path Community Hospital	Norton Community Hospital	Dickenson County Hospital	Hawkins County Memorial Hospital	Lonesome Pine Hospital	Hancock County Hospital	Bristol Regional Medical Center	Johnston Memorial Hospital	Smyth County Community Hospital	Russell County Hospital	Sycamore Shoals Hospital	Uncoi County Hospital	Johnson County Community Hospital	Greeneville Community Hospital	Lee County Community Hospital
READM30 AMI Acute myocardial infarction (AMI) 30day readmission rate	July 1, 2019 - Jun 30, 2021	As Compared to National Benchmark	N/A (Too Few To Rpt)	Same As National	Same As National	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	Not Applicable	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	Not Applicable	Same As National	Same As National	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	Not Applicable	N/A (Too Few To Rpt)	Not Applicable
				16.6%	14.4%							14.2%	15.5%							
READM30HF Heart Failure 30Day readmissions rate	July 1, 2019 - Jun 30, 2021	As Compared to National Benchmark	Same As National	Same As National	Same As National	Same As National	Same As National	Not Applicable	N/A (Too Few To Rpt)	Same As National	N/A (Too Few To Rpt)	Worse Than National	Same As National	Same As National	Same As National	Same As National	N/A (Too Few To Rpt)	Not Applicable	Same As National	Not Applicable
			19.9%	21.7%	19.8%	20.6%	23.0%			19.8%		24.4%	19.3%	19.2%	22.8%	20.8%			21.9%	
READM30PN Pneumonia 30day readmission rate	July 1, 2019 - Jun 30, 2021	As Compared to National Benchmark	Same As National	Worse Than National	Same As National	Same As National	Same As National	Not Applicable	N/A (Too Few To Rpt)	Same As National	N/A (Too Few To Rpt)	Same As National	Same As National	Same As National	Same As National	Same As National	Same As National	Not Applicable	Same As National	Not Applicable
			17.8%	19.8%	16.9%	17.1%	16.9%			16.4%		18.2%	17.4%	16.6%	18.0%	18.8%	16.8%		17.1%	
READM30 STK Stroke 30day readmission rate	July 1, 2019 - Jun 30, 2021	As Compared to National Benchmark	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	N/A (Too Few To Rpt)	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
READM30 COPD Chronic obstructive pulmonary disease 30day readmission rate	July 1, 2019 - Jun 30, 2021	As Compared to National Benchmark	Same As National	Same As National	Same As National	N/A (Too Few To Rpt)	Same As National	Not Applicable	N/A (Too Few To Rpt)	Same As National	N/A (Too Few To Rpt)	Same As National	Same As National	Same As National	Same As National	Same As National	N/A (Too Few To Rpt)	Not Applicable	Same As National	Not Applicable
			19.1%	18.6%	17.9%		20.0%			19.4%		20.3%	19.8%	18.7%	20.0%	18.1%			20.1%	
READM30 CABG Coronary artery bypass graft (CABG) surgery 30day readmission rate2	July 1, 2019 - Jun 30, 2021	As Compared to National Benchmark	Not Applicable	Same As National	Same As National	Not Applicable	Not Applicable	Not Applicable	N/A (Too Few To Rpt)	Not Applicable	Not Applicable	Same As National	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
				17.6%	11.3%							10.3%								
READM30 HIPKNEE 30day readmission rate following elective THA / TKA	July 1, 2019 - Jun 30, 2021	As Compared to National Benchmark	Not Applicable	Same As National	Same As National	Not Applicable	N/A (Too Few To Rpt)	Not Applicable	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	Not Applicable	Same As National	N/A (Too Few To Rpt)	Same As National	Not Applicable	Same As National	Not Applicable	Not Applicable	N/A (Too Few To Rpt)	Not Applicable
				4.2%	4.1%							4.5%		5.3%		4.9%				
READM30 HOSPWIDE 30day hospitalwide allcause unplanned readmission	July 1, 2019 - Jun 30, 2021	As Compared to National Benchmark	Same As National	Worse Than National	Same As National	Same As National	Same As National	Not Applicable	Same As National	Same As National	N/A (Too Few To Rpt)	Same As National	Same As National	Same As National	Same As National	Same As National	Same As National	Not Applicable	Same As National	Not Applicable
			14.2%	16.7%	13.7%	14.3%	15.7%		14.4%	14.6%		15.0%	14.9%	14.4%	15.0%	14.9%	14.9%		15.0%	
<b>Readmissions &amp; deaths 30 day death (mortality) rates %</b>																				
MORT30AMI Acute myocardial infarction (AMI) 30day mortality rate	July 1, 2019 - Jun 30, 2022	As Compared to National Benchmark	N/A (Too Few To Rpt)	Same As National	Same As National	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	Not Applicable	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	Not Applicable	Same As National	Same As National	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	Not Applicable	N/A (Too Few To Rpt)	Not Applicable
				13.9%	13.2%							14.8%	13.9%							
MORT30HF Heart failure 30day mortality rate	July 1, 2019 - Jun 30, 2022	As Compared to National Benchmark	Same As National	Worse Than National	Same As National	N/A (Too Few To Rpt)	Same As National	Not Applicable	N/A (Too Few To Rpt)	Same As National	N/A (Too Few To Rpt)	Worse Than National	Same As National	Same As National	Same As National	Same As National	N/A (Too Few To Rpt)	Not Applicable	Same As National	Not Applicable
			11.0%	16.5%	14.5%		13.0%			13.1%		16.7%	11.7%	17.7%	15.0%	11.3%			15.2%	

Public Reporting

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Updated 07/31/2023



		For Discharges Between																			
		National	Franklin Woods Community Hospital	Johnson City Medical Center	Holston Valley Medical Center	Indian Path Community Hospital	Norton Community Hospital	Dickenson County Hospital	Hawkins County Memorial Hospital	Lonesome Pine Hospital	Hancock County Hospital	Bristol Regional Medical Center	Johnston Memorial Hospital	Smyth County Hospital	Russell County Hospital	Sycamore Shoals Hospital	Uncoi County Hospital	Johnson County Community Hospital	Greeneville Community Hospital	Lee County Community Hospital	
MORT30PN Pneumonia 30day mortality rate	July 1, 2019 - Jun 30, 2022	As Compared to National Benchmark	Same As National	Same As National	Same As National	Same As National	Same As National	Not Applicable	N/A (Too Few To Rpt)	Same As National	N/A (Too Few To Rpt)	Worse Than National	Same As National	Same As National	Same As National	Same As National	Same As National	Not Applicable	Same As National	Not Applicable	
			17.0%	21.2%	19.2%	17.6%	15.2%			16.8%		21.5%	18.4%	15.8%	18.5%	19.5%	19.2%		19.7%		
MORT30STK Stroke 30day mortality rate	July 1, 2019 - Jun 30, 2022	As Compared to National Benchmark	N/A (Too Few To Rpt)	Worse Than National	Same As National	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	Not Applicable	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	Not Applicable	Same As National	Same As National	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	Not Applicable	Same As National	Not Applicable	
				19.9%	13.6%							15.0%	15.1%						14.3%		
MORT30 COPD 30day mortality rate COPD patients	July 1, 2019 - Jun 30, 2022	As Compared to National Benchmark	Same As National	Same As National	Same As National	N/A (Too Few To Rpt)	Same As National	Not Applicable	N/A (Too Few To Rpt)	Same As National	N/A (Too Few To Rpt)	Same As National	Same As National	N/A (Too Few To Rpt)	Same As National	Same As National	N/A (Too Few To Rpt)	Not Applicable	Same As National	Not Applicable	
			9.4%	10.2%	11.1%		8.3%			7.9%		11.4%	10.3%		9.7%	8.7%			8.8%		
MORT30 CABG Coronary artery bypass graft surgery 30day mortality rate	July 1, 2019 - Jun 30, 2022	As Compared to National Benchmark	Not Applicable	Same As National	Same As National	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Same As National	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	
				2.2%	3.1%							3.9%									
<b>Use of medical imaging Outpatient imaging efficiency %</b>																					
OP8 MRI Lumbar Spine for Low Back Pain	Jul 1, 2021 - Jun 30, 2022	37.1%	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	33.9%	N/A (Too Few To Rpt)	Not Applicable	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	34.4%	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	56.7%	No Cases Met Criteria
OP10 Abdomen CT Use of Contrast Material	Jul 1, 2021 - Jun 30, 2022	6.0%	7.9%	4.0%	3.6%	3.5%	1.3%	1.6%	5.6%	8.0%	3.3%	6.7%	3.6%	1.4%	2.5%	11.4%	3.9%	7.3%	7.9%	1.00%	
OP13 Outpatients who got cardiac imaging stress tests before lowrisk outpatient surgery	Jul 1, 2021 - Jun 30, 2022	3.8%	4.0%	2.4%	2.8%	N/A (Too Few To Rpt)	Not Applicable	N/A (Too Few To Rpt)	No Cases Met Measure Criteria	N/A (Too Few To Rpt)	Not Applicable (No Cases)	2.1%	4.3%	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	2.9%	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	3.8%	No Cases Met Criteria	